

Owner's Information



Model #21305

**Congratulations on the purchase
of your new**

TouchAmerica

Neptune Battery Table

With proper care and maintenance, your new table will provide years of superior, trouble-free service. This document will help familiarize you with the equipment, outline your warranty, provide cleaning and maintenance instructions, and include contact information in the event you need technical support.

WARRANTY INFORMATION

Your table includes a 30-day money-back guarantee, if returned in the original packing material with Return Merchandise Authorization (RMA) number. Two-year warranty on replacement parts for frame/structure and one year on labor. Mechanical/electrical parts carry a two-year warranty on materials. The replaceable Closed-Cell Foam Pad is not warranted. All warranties apply to the original owner only. Customers are responsible for freight expenses associated with returning products to TouchAmerica.

CARE AND MAINTENANCE

Leveling: Leveling feet can be adjusted up or down, as needed. **For better drainage, adjust the head end of the table a little higher than the foot end.**

Cleaning: Acrylic top and foam pad – Use non-abrasive, water-based cleaning agents to clean the table and pad. **Never use acetone or harsh chemicals to clean any surface of this table!**

Maintenance: In order to keep your table in top operating condition, we recommend an inspection/tune-up twice yearly by someone with general mechanical ability. Connections may naturally loosen over time and unless tightened regularly, damage to your table and/or squeaking may result. Preventive maintenance must be performed to maintain the warranty on your table.

IMPORTANT – Self-repair (beyond preventive maintenance) or modification of your table without prior factory approval may void your warranty! Always check with our technical support department first.

CAUTIONS

When moving the table, **do not** lift it by grasping the acrylic top at the head and foot sections of the table. Instead, reach below and lift the table by its under frame. Failing to do this may damage your table. Be sure to lift the table slightly when moving it; dragging

the table across the floor can damage the leveling feet. Your table weighs 300 pounds; always have someone help you when moving it.

It is unsafe for you or your clients to sit on the outermost edge of this table at the head and foot sections. Please avoid sitting or placing heavy objects on those sections.

The lifting capacity for this table is 375 lbs., and the static capacity is 800 lbs.

Do not allow clients to sit on the optional face cradle when it is inserted into the table, or press on it when rising from the table. The face cradle is not designed to hold full body weight.

OBTAINING TECHNICAL SUPPORT

Should you have a technical question or suspect you have a malfunction, please send a complete description with photos to info@touchamerica.com. For warranty purposes, the shipping date is considered to be the date of purchase. Be sure to retain your packing list or invoice, which indicates shipping date, order number and model number.

PARTS LIST (check Control Box and/or Hand Control for manufacturer name)

Linak Parts

Lift Motor	98-07012
Battery	98-02000
Control Box	98-10003
Hand Control	98-05001
Battery Charger	98-03000

Dewart Parts

Lift Motor 300mm	
Extrusion	98-07018
Battery + Ctrl	98-77025
Hand Control	98-77020
Battery Charger	98-77024
Spare Battery	98-77023



TouchAmerica

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